

| Sr. No | Section | Page No | Clause description | Query from bidder | |
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| 1 | List of locations | 6 | All such parties will be given preference who can provide the facility of Data Centre alongwith the P2P Connectivity from the nearest large exchanges having high concentration of traffic. | Request to suggest the bandwidth of P2P link for each location. | Bandwidth can vary from 1 gig to 5 gig |
| | List of locations | 6 | All such parties will be given preference who can provide the facility of Data Centre alongwith the P2P Connectivity from the nearest large exchanges having high concentration of traffic. | Also confirm, whether single link or dual link will be required | Link will be P2P with options of redundancy |
| 2 | List of locations | 6 | All such parties will be given preference who can provide the facility of Data Centre alongwith the P2P Connectivity from the nearest large exchanges having high concentration of traffic. | There is no provision to add the prices for such P2P links, please confirm are the bidders supposed to quote for P2P link in this bid process or only need to confirm the feasibility of P2P link from nearest large exchange. | NO |
| 3 | List of locations | 6 | All such parties will be given preference who can provide the facility of Data Centre alongwith the P2P Connectivity from the nearest large exchanges having high concentration of traffic. | Commercial DC's are having ISP mux deployed in meet me room, so is it still necessary to have a P2P link from large exchanges. | Not necessary but DCs having P2P will be advantage to peer. |
| 4 | List of locations | 6 | It is relevant to mention here that the exact sites are not yet decided, which will depend on the infrastructure and other facilities. | Kindly clarify in more details, which type of infrastructure and other facilities are expected here, please provide more details on this. | As per tender |
| 5 | 3.3 Bid evaluation criteria | 7 | c. Contract will be awarded to L1 bidder, which will arrive at as per Financial/Commercial Bid format inclusive of taxes. | Request to consider prices to be quoted exclusive of taxes. | OK |
| 6 | 3.8 Evaluation of bids | 8 | c. NIXI shall evaluate the financial bids of eligible bidders to determine the L-1 bidder on the basis of lowest total cost of support services for all items in the financial/price bid form | In commercial format, only OTC & Recurring prices are asked for Half & Full rack, there is no provision to mention prices for support services. Request to clarify how is it expected to add the support prices in the existing commercial format or else request to add the line item for support services. | Support services may be R/S, secure access, security, incident management etc |
| 7 | IV Data center specifications | 9 | A Data Centre is a facility used to house computer systems and associated components, such as telecommunications and storage systems. It generally includes redundant or backup power supplies, redundant data communications connections, environmental controls (e.g., air conditioning, fire suppression) and various security devices. Large Data Centres are industrial scale operations using as much electricity as a small town and other valuable resources, and therefore NIXI has to ensure that the commissioning and maintenance do not face cost overrun and time overrun. | Kindly clarify more in terms of Tier level of datacenter expected, here nothing is specified in terms Tier 2, Tier 3, Tier 4 level of datacenters, so does this mean any type of DC complying to RFP requirement of a DC will be accepted by NIXI. | DC compliance to RFP requirement |
| 8 | IV Data center specifications | 9 | A Data Centre is a facility used to house computer systems and associated components, such as telecommunications and storage systems. It generally includes redundant or backup power supplies, redundant data communications connections, environmental controls (e.g., air conditioning, fire suppression) and various security devices. Large Data Centres are industrial scale operations using as much electricity as a small town and other valuable resources, and therefore NIXI has to ensure that the commissioning and maintenance do not face cost overrun and time overrun. | If the DC TIER levels are not specified in the RFP, any SI having a rack space in there DC or Server room without any Tier level compliance can bid in this RFP. For e.g a bidder with just a small room with all the specifications mentioned in the RFP, so for such facilities the prices of different bidders will vary from DC to DC. However, suggest to specify the DC Tier level that bidder needs to propose so that all bidders will be on same page, as without having this clause, there would be difference in prices. | DC should comply as per RFP requirement |

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| 9 | IV Data center specifications | 9 | Require AC Power Supply with the backup | Kindly confirm the details of the devices to be colocated, like make, model and detailed configuration of the devices supposed to be colocated. This is required from perspective of power sockets, power provisioning and quoting for prices accordingly. | Not yet decided |
| 10 | IV Data center specifications | 9 | | Kindly clarify the amount of power required for Half rack | As per tender |
| 11 | IV Data center specifications | 9 | | Kindly clarify the amount of power required for Full rack. | As per tender |
| 12 | IV Data center specifications | 9 | c) A connection of the Customer's Server to the Intranet/Internet using DC's network connections. | Kindly clarify on the amount of Internet bandwidth required from each location. | will let you know later |
| 13 | IV Data center specifications | 9 | c) A connection of the Customer's Server to the Intranet/Internet using DC's network connections. | Kindly clarify, this internet bandwidth will be required over & above the P2P link expected from nearest large exchanges. | will let you know later |
| 14 | Purpose | 9 | c) A connection of the Customer's Server to the Intranet/Internet using DC's network connections. | There is no provision to quote for internet bandwidth in the commercial format, so kindly clarify how is the price for this item to be quoted in the bid. | will let you know later |
| 15 | Purpose | 10 | 1.2Customer may apply for 24/7 access to the Customer's Server through the network. | There is no provision to quote for internet bandwidth in the commercial format, so kindly clarify how is the price for this item to be quoted in the bid. | |
| 16 | Purpose | 10 | 1.2Customer may apply for 24/7 access to the Customer's Server through the network. | How many users are expected to be connected & what will be the concurrency. | not specific numbers |
| 17 | 4 Brief Operational profile of NIXI | 11 | 4.6DC is responsible for stolen data, crash due to violation of security. | Since the devices will be provided by NIXI,, and bidder will not have access to the devices, bidder cannot access the devices hosted so both the clauses . | physical security must be ensured. |
| 18 | 4 Brief Operational profile of NIXI | 11 | 4.7Though the NIXI takes all precautionary measures at their end but it is the responsibility of the DC as well to ensure that the exchange is secured against abuse from the Internet. | Bidder will not be providing any kind of device or software under this proposal and has no provision to quote for any such item, then how is it envisaged to provide security against abuse of Internet. | As per RFP |
| 19 | 4 Brief Operational profile of NIXI | 11 | 4.7Though the NIXI takes all precautionary measures at their end but it is the responsibility of the DC as well to ensure that the exchange is secured against abuse from the Internet. | If any solution is expected in this regards, then kindly provide the details and add a line item in the commercial format for bidders to quote for such solution to protect from internet abuse. | ? |
| 20 | 11. Technical requirements | 11 | 7. Disaster Recovery Plan | Kindly clarify more here, what exactly is expected in this regards. How are bidders supposed to quote for DR. Bidder is not expected to provide any device or software or any tool, so bidder will not be able to propose anything as part of Disaster recovery. also clarify, who will perform replication of application & data from DC to DR site. As per RFP section Service continuity, DR scope is excluded in this RFP, kindly confirm on this point. | No change |
| 21 | 11. Technical requirements | 11 | 7. Disaster Recovery Plan | What would be the RTO, RPO, how many DR drills will be required. | |
| 22 | 11. Technical requirements | 11 | 7. Disaster Recovery Plan | There is no provision in commercial format to quote for DR services. | |
| 23 | VI. Eligibility Criteria | 12 | All Data Centres should have at least Ten ISPs attached with their Data Centres.. | No DC provider has 10 ISP's terminated in there DC's. Kindly clarify on this point, exactly what is expected. | Minimum 2 ISPs should be connected in DC |

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| 24 | VI. Eligibility Criteria | 12 | All Data Centres should have at least Ten ISPs attached with their Data Centres.. | Request to reduce the 10 ISP's requirement with min as 2 and 3 ISP's. | Minimum 2 ISPs should be connected in DC |
| 25 | VI. Eligibility Criteria | 12 | The Bidder can bid for one or more Data Centres operated by them | Kindly confirm if bidder's can quote for any number of locations and that it's not necessary that bidders should quote for all 37 locations mentioned in the RFP. | the bidder can quote for any number of DCs |