NOTICE FOR EXTENSION

SUBJECT: EXTENSION OF SUBMISSION OF THE TENDER IN RESPECT OF IPDR SOLUTION

We have received certain queries from the interested parties. In this connection, it is informed that the above tender whose last date of submission was 16-02-2023, is now extended up to 23-02-2023 with the approval of the Competent Authority to give opportunity to prospective bidders. The response to the queries is Annexed herewith.

All parties are encouraged to participate in the tender enquiry and submit their bid by 23-02-2023 (3:00 P.M.) positively. For details, please refer to the original tender floated on 27-01-2023.

MM DIVISION

SR. NO	TENDER CLAUSE/REFERENCE	CLARIFICATION REQUIRED	REPLY
1	Bid Submission Date	The tender was floated on 27.01.2023 and the bid submission date has been fixed as 06-02-2023. Thus, adequate time is not given for preparation of the bid. Kindly extend the bid submission date by two weeks.	The last date of submission has been extended up to 16-02-2023
2	Para II, Page 5, Scope of work	Broad scope of work has been given and the schedule of the requirement has not been provided. Kindly provide schedule of requirement for each item of the work. Further, details of support required along with time period may please be supplied.	No change as per tender
3	Evaluation criteria/Turn over	Turn over criteria of Rs.12cr. per annum for last 3 years has been prescribed. This is very much on higher side. This may be prescribed as 30% of the estimated value of the procurement, which is minimum criteria as per CVC guidelines. Further, the condition of prior turnover and prior experience may be relaxed for startup and MSE bidders.	No change as per tender
4	Pre-bid meeting	Kindly, arrange a pre-bid meeting, so that the prospective bidder can have a clear understanding	Not required
5	Make-in India Clause	a) Make-in India clause has not been incorporated in the tender. Kindly clarify. b) Kindly clarify the requirement of indigenous content (IC) for this tender c) Kindly clarify which class (class I or class II) of suppliers are eligible for this tender	No change (as per tender)
6	Para 3.8 Evaluation of Bids, Page-9	As per this clause Essential Criteria will have 50% weightage. But, against Clause VI. Eligibility Criteria, there are 5 conditions and weightage of each condition has not been specified. Kindly clarify weightage for each condition	Equal weightage of essential criteria
7	Page 21, Schedule of Rates as per the Scope of Work	What will be the criteria for award of the work? Whether it is lowest quotation of heights weightage score as per para 3.8? kindly clarify	Already clarified in chapter 3
8	Experience Criteria- Bidder should have	We request that this condition may be permitted to be met by a bidder by	No change as per tender

		having a MoU or teaming agreement with OEM of IPDR solution.	
	experience of supply and commissioning of IPDR to any govt/ private company. The software solution supplied should have all the feature of Technical, Security and Management functions listed above.		
9	Turnover Criteria- The bidder should have a minimum average annual turnover of Rs.12 crores for last three financial years. (This must be individual company turnover and not that of any group of companies	We request that this condition may be permitted to be met by having a MoU or teaming agreement between OEM of IPDR solution and Telecom System integrator.	No change as per tender
10	Criteria for validation and acceptance	Kindly provide validation and acceptance criteria of the proposed IPDR system	Joint verification by NIXI and vendor
11	Detail of Hardware available with NIXI for deployment of the IPDR system	a) Details of hardware available with NIXI for installation of the IPDR system may please be provided. b) Whether, there will be main and DR sites for deployment of the system? c) No. of customers to be catered for by the proposed IPDR system may please be provide.	To be proposed by vendor
12	Annexure VIII Checklist, MAF certificate in case of Dealership	a) MAF certificate in case of dealership has been asked to be submitted in the checklist. Kindly, clarify the eligibility criteria for participating by a dealer in this tender. b) Also please provide format for submission of MAF	No fixed format
13	IX. Payment Terms, Page 14 The payment terms to the party for execution of afore said work will be made after the successful connectivity by the vendor	Kindly elaborate the following: a) What is the meaning of successful connectivity? b) What are the various milestones for release of payment and quantum of payment to be release against each milestone?	Please read "Successful implementation of program" instead of "successful connectivity".' The payment will be released after

			completion of work
14	V. Security Deposit (Performance Bank Guarantee), Page 11	a) As per this clause Performance Bank Guarantee/ Security Deposit amounting to 5% of the awarded contract value is to be furnished by the successful bidder. Kindly note that as per MOF Meme no. F.9/4/2020-PPD dated 30.1.2021, PBG of 3% of the contract value is to be taken up to 31.03.2023. We request to revise the requirement of PBG as per instructions of the MOF i.e. to 3% b) Also specify the duration for which the PBG is to be valid	No change as per tender
15	Technical Requirement	The proposed solution shall include Design, Planning, Architecture, Engineering, Supply, installation and Testing, system integration, commissioning, training, operation and management (O&M) and Extended warranty service. Accordingly, the SOR and price schedule may please be modified.	To be provided by the vendor
16	Technical Requirement	The following requirement may please added so that NIXI gets an advance system:	
		The solution shall not have any single point of failure for capturing the IPDR/NAT Log traffic	Yes back should be there
		The solution shall have an Active + Passive (Auto Failover) setup, in case of Hardware/Software failure	Yes
		The solution shall have full detailed Hardware Sizing against subscriber/ Traffic volume	Yes
		Responsibility and Penalty in case of IPDR Logs missing	Responsibility of ISP, who is sending the logs
		The bidder should submit the High-Level and Low-Level detailed Network Topology for the deployment of IPDR Solution	Yes need to provide
		The bidder should submit the Typical System Architect diagram of IPDR Solution	Yes to be provided by vendor

			The network design shall be cost-effectively and shall be readily scalable to beyond the capacity stated, and thus shall be capable of scaling smoothly and operating efficiently across a very wide load range	Yes
			The proposed solution should capture the data in the central server and store it for 24 months with advanced auto-compress algorithms.	Yes agreed
			In the proposed solution, Log data should be stored with multiple copies and in case of any failure to the active system's Hardware/Software, complete data should be available/ retrieve from passive setup	Yes agreed
			The system should have inbuilt algorithms to provide the real-time status for the Log-data receiving layer, meaning in case of log traffic stopped to receiving from NAT/NAS/BRAS Device, it should trigger and alert for the same. (Trigger should be Pop-up on WEBGUI alert should be sent via Email/Telegram/SMS)	Yes
			The system should have a central monitoring view (individual ISP Base access, and Central Admin access) which should provide status of the log forwarding device. (log traffic is receiving or not, if not, then since long its not receiving)	Yes agreed
			The system should have "search" option (WEBGUI base) to download/search NAT logs, with having the filter of IP/MAC/username/Port/Timestamp/NAT log origin device IP	Yes
			The solution should have a functionalities in which log data reports can be downloaded in different formats like PDF, CSV, and Excel	Yes agreed
			The system should represent the log data with IST (default) time-stamp, and option should available to view in UTC Time-Stamp as well	yes

		The solution should be compatible with NAT data collection capability for various OEM devices like Mikrotik, Cisco, Nokia, Fortinet, Huawei, Juniper etc.	Should competitive with different OEM vendor